

Which of the below options help prevent power surges.

- ☐ A Surge suppressor
- ☐ B Spike protector
- ☐ C UPS system
- ☐ D High-grade multi-meter

Answer : A

A static jolt of as little of _____ volts can fry most any PC integrated circuit.

- ☐ A 20
- ☐ B 30
- ☐ C 40
- ☐ D 400

Answer : B

What could cause a fixed disk error?

- ☐ A No-CD installed
- ☐ B Bad RAM
- ☐ C Slow processor
- ☐ D Incorrect CMOS settings

Answer : D

ISDN stands for

- ☐ A Internal select data nulls
- ☐ B Integrated services digital network
- ☐ C Interval set down next
- ☐ D Inferior sector data net

Answer : B

On the 16-bit ISA bus, IRQ2 is elevated to which higher level interrupt?

- ☐ A 6
- ☐ B 7
- ☐ C 9
- ☐ D 11

Answer : C

What is modified when changing the system start-up boot sequence?

- ☐ A BIOS/CMOS
- ☐ B CONFIG.SYS
- ☐ C autoexec.bat
- ☐ D COMMAND.COM

Answer : A

Match the device driver HIMEM.SYS to its operation.

- ☐ A Supports (ANSI) terminal emulation
- ☐ B Manages the use of extended memory
- ☐ C Uses expanded memory on a 80386 processor
- ☐ D Supports code page switching

Answer : B

Which step should you perform first before discharging a CRT?

- ☐ A Turn power off before removing power source
- ☐ B Remove the CRT from its housing
- ☐ C Remove the video assembly
- ☐ D Disconnect the CRT from the computer

Answer : A

What could cause a fixed disk error?

- ☐ A CDROM drive not installed
- ☐ B Incorrect CMOS settings
- ☐ C Incorrect RAM settings
- ☐ D None of the above

Answer : B

When installing PCI NICS you can check the IRQ availability by looking at

- ☐ A CONFIG.SYS
- ☐ B Motherboard BIOS
- ☐ C Dip switches
- ☐ D None of the above

Answer : B

What is the first step in diagnosing a completely dead computer at the client site that was working the day before?

- ☐ A Test the power supply
- ☐ B Replace the CMOS battery
- ☐ C Check the AC outlet

☐ D Reseat the hard drive controller cable

Answer : C

What is the main communication method from one PDA to another PDA?

- ☐ A IR
- ☐ B USB
- ☐ C RS-232
- ☐ D IEEE 1394

Answer : A

MSD exe does not have information on

- ☐ A Cache
- ☐ B Video
- ☐ C Operation system
- ☐ D Com ports

Answer : A

ESD potential decreases with the use of

- ☐ A De-ionizing fans
- ☐ B A wrist strap
- ☐ C Rubber gloves with matching cap
- ☐ D A static meter

Answer : B

What is the highest binary number that can be referred to on a three position jumper block?

- ☐ A 1
- ☐ B 8
- ☐ C F
- ☐ D H

Answer : A

On the 16-bit ISA bus, IRQ2 is elevated to which higher level interrupt?

- ☐ A 9
- ☐ B 11
- ☐ C 13
- ☐ D 18

Answer : A

Missing slot covers on a computer can cause?

- ☐ A Over heat
- ☐ B Power surges
- ☐ C Incomplete path for ESD
- ☐ D None of the above

Answer : A

How many pins on a VGA?

- ☐ A 11
- ☐ B 15
- ☐ C 21
- ☐ D 18

Answer : B

Which DOS driver is used to emulate expanded memory?

- ☐ A Himem.sys
- ☐ B EMM386.exe
- ☐ C Mem386.sys
- ☐ D Ramdrive.sys

Answer : B

Which type of pc card (PCMCIA) slot will allow the insertion of a hard drive?

- ☐ A Type I
- ☐ B Type II
- ☐ C Type III
- ☐ D Type IV

Answer : C